

Federal Communications Commission

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2010 - December 31, 2010 Filing Confirmation Number: 0004567326

Filing Deadline: January 18, 2011 FRN: 0003800570

Filing Date: 01/11/2011 11:10 AM

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer more than two handsets over any air interface to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period? Yes

Did you offer any handsets to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period?

Company Information

Company Name: Plateau Telecommunications, Incorporated

Brand Names: Plateau Telecommunications, Inc.

PO Box: 1947

Street Address: 7111 North Price Street

City: Clovis
State: NM
Zip Code: 88101

Contact Name: Jack Nuttall
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Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? Yes

Agent Name: Bennet & Bennet, PLLC

PO Box:

Street Address: 4350 East West Highway, Suite 201

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Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards have clear and effective disclosure that the handset has not been rated for hearing aid compatibility with respect to such operations? Yes

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: http://www.plateautel.com/WirelessPhones.asp

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: The Plateau Companies maintain a public website displaying their entire selection of handset and devices, including those that are

HAC-compliant. The Plateau Companies' sales staff is trained to assist existing and prospective customers in identifying HAC-compatible handsets and devices. Existing or prospective customers can typically find whether a handset or device is HAC-compliant by either checking the packaging containing the handset/device, or by consulting the packaging insert or operations

manual. For more information on HAC, existing and prospective customers can be directed to www.accesswireless.org/hearingaid/brochures.cfm and other public websites dedicated to HAC education.

Methodology for Functionality Levels

The Plateau Companies offer HAC-compatible handsets and devices in all major price categories, including low-cost ("C" level) (<\$100), moderate-cost ("B" level) (\$100-\$250), and high-end/feature-rich ("A" level) (>\$250). Costs generally correlate with the number of features, but, if through experience, the Plateau Companies find that a certain handset contains features that work well with hearing aids, such as volume control, it will be labeled accordingly at the "high-end/feature-rich" or "A" level for functionality. The Plateau Companies' sales staff is trained to assist all existing and prospective customers looking for a HAC-compliant device/handset. HAC-compatible handsets and devices vary in their inherent "levels of functionality," but typically at least one (1) HAC-compliant handset/device with features and services typical of its price category can be found that meets each customer's price range.

Report Remarks

This report for the Plateau Companies includes the following licensees: Plateau Telecommunications, Incorporated ("PTI"), Texas RSA 3 Limited Partnership ("Texas 3 LP"), New Mexico RSA 4 East Limited Partnership ("NM 4 ELP") and E.N.M.R. Telephone Cooperative ("E.N.M.R.") (collectively, "the Plateau Companies").

You have reported the following handset model summary information.

Total number of handsets offered: 34

Air Interface		Fully Hearing Aid Compatible Number Percent		Acoustic Coupling Compatible Only Number Percent		Non-Compliant Handsets Number Percent		Total by Air Interface
GSM		12	35%	9	26%	13	38%	34

Handset 1: Nokia 6085

Handset Maker

Nokia

Handset Model Name

FCC ID

6085

LJPRM-198H

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

Moderate Cost

Remarks

Handset 2: Nokia 2760

Handset Maker

Nokia

Handset Model Name FCC ID

2760 QTLRM-391

Air Interfaces/Frequency Bands

850 MHz GSM 1900 MHz GSM

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 07/10

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

Low Cost

Remarks

Handset 3: Sony Ericsson S500i

Handset Maker

Sony Ericsson

Handset Model Name FCC ID

S500i PY7A1052041

Air Interfaces/Frequency Bands

850 MHz GSM

 $900~\mathrm{MHz}~\mathrm{GSM}$

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 10/10

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

Moderate Cost

Remarks

Handset 4: Samsung SGH-A436

Handset Maker

Samsung

Handset Model Name FCC ID

SGH-A436 A3LSGHA437

Air Interfaces/Frequency Bands

850 MHz GSM

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

Moderate Cost

Remarks

Handset 5: Nokia 3610a

Handset Maker

Nokia

Handset Model Name FCC ID

3610a QMNRM-429

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M3 T-Rating:

Functionality Level

Moderate Cost

Remarks

Handset 6: Sony Ericsson Z310a

Handset Maker

Sony Ericsson

Handset Model Name FCC ID

Z310a PY7A1032021

Air Interfaces/Frequency Bands

850 MHz GSM 1800 MHz GSM 1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M3 T-Rating:

Functionality Level

Moderate Cost

Remarks

Handset 7: Motorola M930 Install

Handset Maker

Motorola

Handset Model Name FCC ID

M930 Install IHDT56FV2

Air Interfaces/Frequency Bands

850 MHz GSM 1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: T-Rating:

Functionality Level

N/A

Remarks

Handset 8: Motorola ROKR Z6

Handset Maker

Motorola

Handset Model Name FCC ID

ROKR Z6 IHDT56GG1

Air Interfaces/Frequency Bands

850 MHz GSM 900 MHz GSM 1800 MHz GSM 1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 03/10

Ratings

M-Rating: T-Rating:

Functionality Level

N/A

Remarks

Handset 9: Motorola V306

Handset Maker

Motorola

Handset Model Name FCC ID
V306 IHDT56HJ1

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

Moderate Cost

Remarks

Handset 10: Nokia 2680

Handset Maker

Nokia

Handset Model Name FCC ID

Air Interfaces/Frequency Bands

850 MHz GSM 1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: T-Rating:

Functionality Level

N/A

Remarks

Handset 11: Motorola W510

Handset Maker

Motorola

Handset Model Name FCC ID

W510 IHDT56HB1

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

Moderate Cost

Remarks

Handset 12: Motorola V8

Handset Maker

Motorola

Handset Model Name FCC ID

V8 IHDT56HZ1

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 10/10

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

High End - Feature Rich

Remarks

Handset 13: HTC Touch Cruise

Handset Maker

HTC

Handset Model Name FCC ID

Touch Cruise NM8ILBP

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: T-Rating:

Functionality Level

High-End/Feature-Rich

Remarks

Handset 14: Samsung B2100

Handset Maker

Samsung

Handset Model Name FCC ID

B2100 A3LSWDB2100

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating:

T-Rating:

Functionality Level

Moderate Cost

Remarks

Handset 15: Samsung GT-B3310

Handset Maker

Samsung

Handset Model Name FCC ID

GT-B3310 A3LGTB3310

Air Interfaces/Frequency Bands

850 MHz GSM

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating:

T-Rating:

Functionality Level

Moderate Cost

Remarks

Handset 16: Alcatel TRIBE

Handset Maker

Alcatel

Handset Model Name FCC ID
TRIBE RAD106

Air Interfaces/Frequency Bands

850 MHz GSM 1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating:

T-Rating:

Functionality Level

Moderate Cost

Remarks

Handset 17: Motorola A45Eco Murano

Handset Maker

Motorola

Handset Model Name FCC ID

A45Eco Murano IHDP56KH1

Air Interfaces/Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 10/10

Ratings

M-Rating: M3 T-Rating:

Functionality Level

Moderate Cost

Remarks

Handset 18: Nokia 5800

Handset Maker

Nokia

Handset Model Name FCC ID
5800 LJPRM-428

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating:

T-Rating:

Functionality Level

High-End/Feature-Rich

Remarks

Handset 19: Nokia 5530

Handset Maker

Nokia

Handset Model Name FCC ID

5530 LJPRM-504X

Air Interfaces/Frequency Bands

 $850~\mathrm{MHz}~\mathrm{GSM}$

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating:

T-Rating:

Functionality Level

High-End/Feature-Rich

Remarks

Handset 20: Nokia E63

Handset Maker

Nokia

Handset Model Name FCC ID

E63 PYARM-449

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating:

T-Rating:

Functionality Level

Moderate Cost

Remarks

Handset 21: Nokia 2720

Handset Maker

Nokia

Handset Model Name FCC ID

2720 QTLRM-520

Air Interfaces/Frequency Bands

 $850~\mathrm{MHz}~\mathrm{GSM}$

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

Low Cost

Remarks

Handset 22: Samsung SGH-A226

Handset Maker

Samsung

Handset Model Name FCC ID

SGH-A226 A3LSGHA226

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 07/10

Ratings

M-Rating: T-Rating:

Functionality Level

Low Cost

Remarks

Handset 23: Motorola ROKR U9

Handset Maker

Motorola

Handset Model Name FCC ID

ROKR U9 IHDT56HU1

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 03/10

Ratings

M-Rating:

T-Rating:

Functionality Level

Moderate-cost

Remarks

Handset 24: Motorola XT720 Milestone

Handset Maker

Motorola

Handset Model Name FCC ID

XT720 Milestone IHDP56KC6

Air Interfaces/Frequency Bands

850 MHz GSM

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 10/10 to 12/10

Ratings

M-Rating: M3 T-Rating:

Functionality Level

High end/Feature rich

Remarks

Handset 25: Snapfon EZ One

Handset Maker

Snapfon

Handset Model Name FCC ID
EZ One XY2CP09

Air Interfaces/Frequency Bands

850 MHz GSM 1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 07/10 to 12/10

Ratings

M-Rating: T-Rating:

Functionality Level

Low-cost

Remarks

Handset 26: Nokia 7020

Handset Maker

Nokia

Handset Model Name FCC ID

7020 QTKRM-497

Air Interfaces/Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 05/10 to 12/10

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

Moderate-cost

Remarks

Handset 27: Nokia E5

Handset Maker

Nokia

Handset Model Name FCC ID

E5 QTKRM-634

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 12/10 to 12/10

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

Moderate-cost

Remarks

Handset 28: Alcatel OT-880A

Handset Maker

Alcatel

Handset Model Name	FCC ID		
OT-880A	RAD126		

Air Interfaces/Frequency Bands

850 MHz GSM 1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 06/10 to 12/10

Ratings

M-Rating: M3 T-Rating:

Functionality Level

Moderate-cost

Remarks

Handset 29: Alcatel OT-808A

Handset Maker

Alcatel

Handset Model Name FCC ID
OT-808A RAD119

Air Interfaces/Frequency Bands

850 MHz GSM 1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 07/10 to 12/10

Ratings

M-Rating: M3 T-Rating:

Functionality Level

Moderate-cost

Remarks

Handset 30: Alcatel OT-981a

Handset Maker

Alcatel

Handset Model Name FCC ID
OT-981a RAD149

Air Interfaces/Frequency Bands

850 MHz GSM 900 MHz GSM 1800 MHz GSM 1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 12/10 to 12/10

Ratings

M-Rating: M3 T-Rating:

Functionality Level

Moderate-cost

Remarks

Handset 31: Acer E101

Handset Maker

Acer

Handset Model Name FCC ID

E101 HLZDME101

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M3 T-Rating:

Functionality Level

Moderate-cost

Remarks

Handset 32: Acer A1 Liquid E

Handset Maker

Acer

Handset Model Name FCC ID

Air Interfaces/Frequency Bands

850 MHz GSM 900 MHz GSM 1800 MHz GSM 1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 11/10 to 12/10

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

High-end/Feature rich

Remarks

Handset 33: Samsung T459 STRIKE

Handset Maker

Samsung

Handset Model Name FCC ID

T459 STRIKE A3LSGHT459

Air Interfaces/Frequency Bands

850 MHz GSM 900 MHz GSM 1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 03/10 to 12/10

Ratings

M-Rating: M3 T-Rating:

Functionality Level

Moderate-cost

Remarks

Handset 34: Samsung VIBRANT T959

Handset Maker

Samsung

Handset Model Name FCC ID

VIBRANT T959 A3LSGHT959

Air Interfaces/Frequency Bands

850 MHz GSM 900 MHz GSM 1800 MHz GSM 1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 12/10 to 12/10

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

High-end/Feature rich

Remarks

Certification

This Report has been certified by:

Kenneth C Johnson Authorized Agent 01/11/2011 11:10 AM